

We told you changes were coming, and some of them have been announced internally, so now we want to share the news with you!

Our teller functions will now be handled by Account Service Representatives! They will continue serving your needs and enhancing your experiences within the Bank, their titles are just fresh and unique. Just like the level of service we want to be able to provide you – fresh and unique.

The team members you have come to call Customer Service Reps are now being referred to as Customer Solution Specialists! That's what they do, help find solutions to meet your needs. Maybe you'd like to have them review your account types and services we offer?!?

How many of you have called and asked to be transferred to bookkeeping??? Well, that group will now be called Retail Administration and this department will continue to assist you with your account administration, debit card challenges, or researching other issues you might have just like they always have!

More exciting enhancements to our team, brand, and community are in the works! We hope you will embrace these in a positive way!